

The Hunterian's Digital Audit 2020

The Hunterian used the National Lottery Heritage Funds's *Digital Attitudes and Skills for Heritage (DASH) UK National Survey*, published in October 2020, as the base for this digital audit. You can find a link to the *DASH Survey* on the NLHF's website.

The Hunterian did not include all of the questions featured within NLHF's *DASH Survey*, within their audit. They also added in additional options to some of the multiple choice questions, to make the audit more relevant to their organisation. These additional multiple choice questions have been marked with an asterisk*. Below is a copy of the questions asked in The Hunterian's Digital Audit.

How old are you?

- 18 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65+

Are you someone who:

	<i>Never</i>	<i>Sometimes</i>	<i>Often</i>
Helps other people use digital technologies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shares advice and information on social media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finds your own solutions to IT problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What is your attitude to learning new digital skills? Do you expect to:

Find it very difficult 1 2 3 4 5 6 7 8 9 10 *Find it very easy*

Are you able to carry out these digital activities?

Use video conferencing (Zoom, Skype, Teams, etc)

Not able Able, not confident Able and confident

Use social media to promote an event

Not able Able, not confident Able and confident

Digitally record an activity, place or object (photo, audio, video)

Not able Able, not confident Able and confident

Use a collaborative workspace (Google Docs, Slack, etc)

Not able Able, not confident Able and confident

Analyse data from a spreadsheet or database

Not able Able, not confident Able and confident

Use PowerPoint*

Not able Able, not confident Able and confident

Use special issue platforms*

Not able Able, not confident Able and confident

Prep for online teaching*

Not able Able, not confident Able and confident

Do you have any of these digital skills? (tick all that apply)

- Manage a digital collection or archive
- Carry out online research
- Write relevant digital copy

- Manage secure sharing of data with other organisations
- Design a survey for online
- Manage a digital collection or archive
- Assess digital risks and opportunities for the organisation
- Develop a social media strategy
- Publish digital content with open licencing
- Design infographics and/or animations (data visualization)
- Other

What makes it difficult for you to develop digital skills in your role?

- Not enough time
- Not enough personal (face to face) support for digital skills
- Not enough online training and resources
- Lack of access to reliable devices and/or software
- Working from home makes support harder to access*
- Other (please tell us what)

What level of digital skills does your current role require of you?

<i>No digital skills</i>								<i>Advanced digital skills</i>		
1	2	3	4	5	6	7	8	9	10	

What digital skill(s) would you most like to develop in your role?

When have you discussed your digital skills?

- At formal meetings, eg P&DR
- Informally with colleagues and peers
- When I was recruited
- In response to the Coronavirus lockdown
- Never discussed

Which does HM provide you with?

- Training in systems/software relevant to your role
- Chance to be involved in developing digital output and digital working
- Help in WGH, setting up your own digital devices
- A digital lead/champion you can contact
- Opportunities to share digital practice with others in the sector

Which does HM make you aware of?

- How to handle data securely and within the law
- An organisational digital strategy
- How to make digital media accessible to all
- Guidance on how to behave safely and respectfully online
- How to look after your health and well-being as a digital user
- Digital licencing issues including open licencing
- None of these

What one thing could The Hunterian do to better support digital ways of working?